

16%

Percentage of retail executives reporting they have up-to-date workforce optimization technology in place

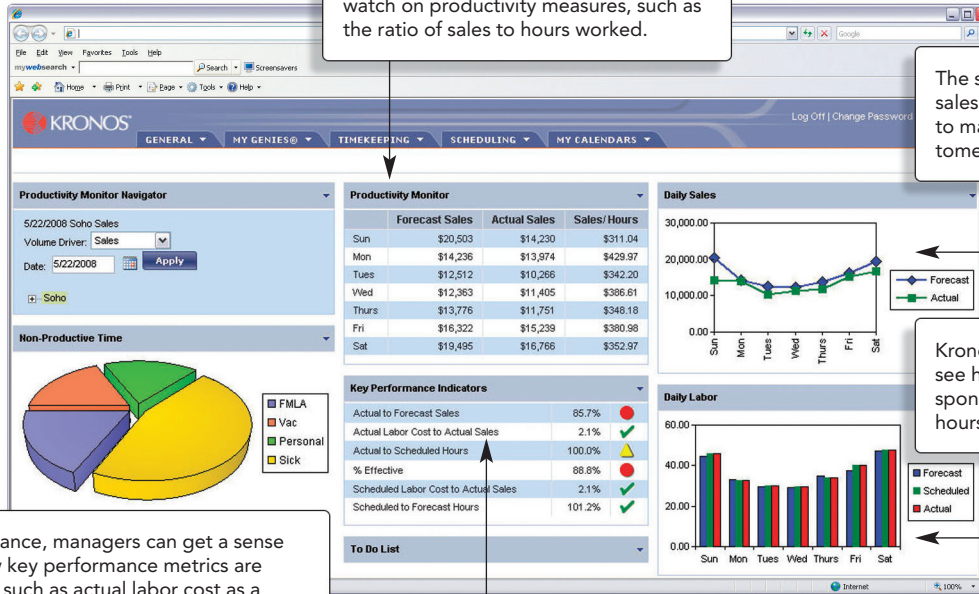
15%

Percentage of retail executives reporting they plan to begin workforce optimization efforts this year.

Source: Gartner and Retail Info Systems News, 2008 study

Kronos for Retail advanced scheduling software lets companies keep a close watch on productivity measures, such as the ratio of sales to hours worked.

The software allows retailers to predict sales based on historical trends in order to match store staffing levels with customer demand.



At a glance, managers can get a sense of how key performance metrics are faring, such as actual labor cost as a percentage of actual sales.

Kronos for Retail allows managers to see how forecast labor needs correspond to hours scheduled and actual hours worked.

SCHEDULING SNAPSHOT

During the past five years, advances in computer hardware and software have allowed applications to take many factors into account in generating sophisticated schedules. Today's tools can consider such input as wage-and-hour rules, worker certifications and employee performance. Retail scheduling software from Kronos, shown here, factors in key performance indicators, daily labor needs and sales statistics, and productivity.

An Optimal Tool?